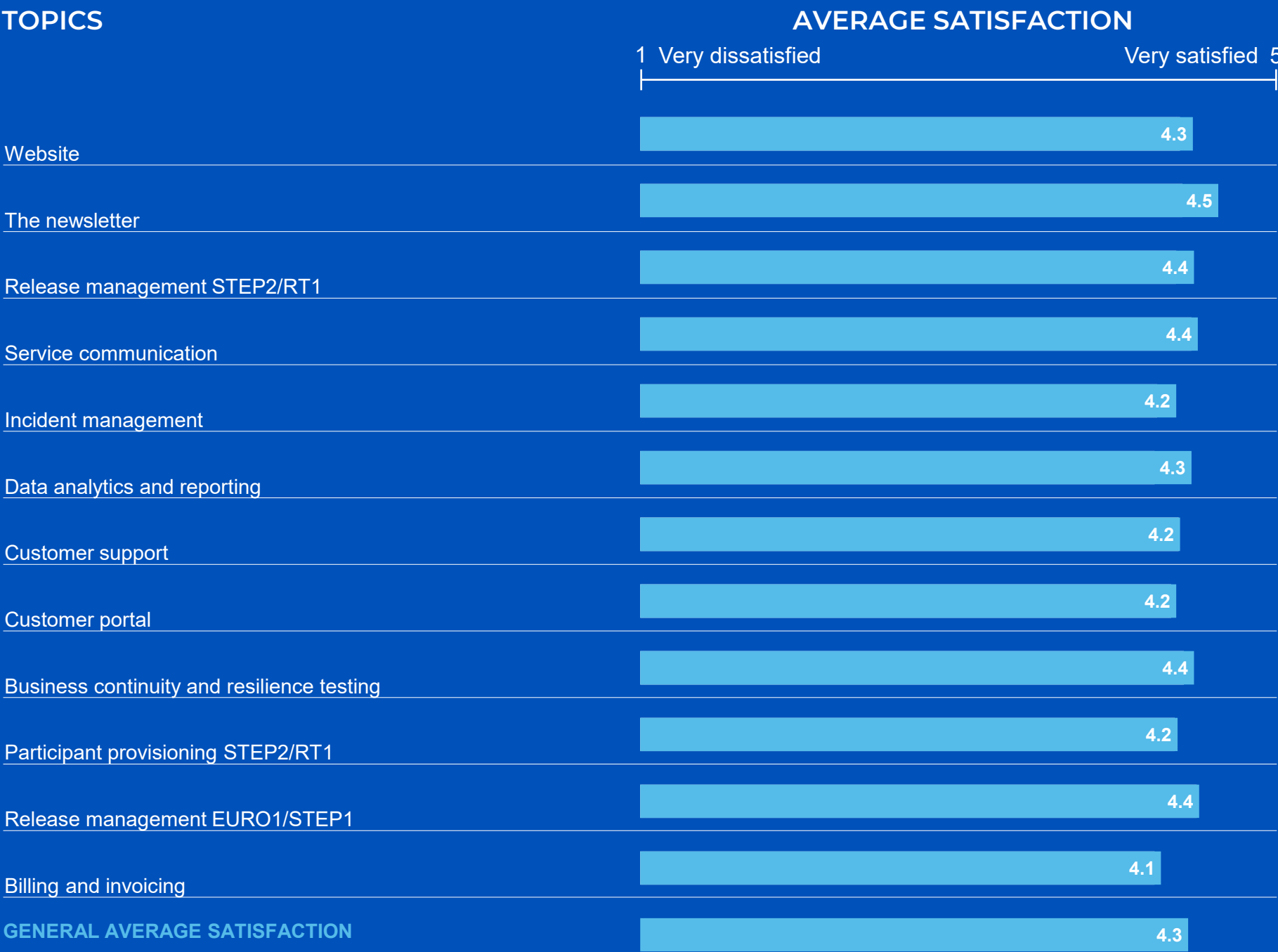


QUALITY SURVEY 2025

GENERAL SATISFACTION RESULTS



NUMBER OF UNIQUE BANKS CONTACTED: 337
PARTICIPATED: 108 (32%)

- In total, the survey featured 12 topic areas which consisted of a general satisfaction questions and multiple specific questions.
- Survey participants received topic areas based on their service participation and contact role, i.e. not all respondents received all questions.

We thank all respondents for taking the time to participate in our survey.
Your feedback is important to us and will help us to further improve our services for you.